



STARS OF THE INDUSTRY AWARDS “HELPFUL HINTS”

Have you ever wondered –Where does this employee fit best?

- First note which department they work in
- Whether they are management or non-management

Server of the Year (non-management)

Servers, Wait staff, Kitchen personnel

Housekeeper of the Year (non-management)

Employees of the Housekeeping Department

Front Desk Associate of the Year (non-management)

Front Desk, Bell Person, Concierges

Hospitality Leadership Team of the Year

Award for hotel staff as a team (Must nominate a nominee in one other category to be eligible.)

Supervisor/Manager of the Year

Managers or Supervisors from any Department

Rockstar of the Year (non-management)

Recognizes employees from behind the scenes such as Accounting, Engineering, Business Office, Chef

General Manager of the Year

General Managers from any member property

Below is a sample paragraph from a winning Stars Nomination form. Be specific and descriptive:

Remember NOT to use their name or property in the paragraphs

Use terms such as “This candidate, This employee, or This associate” and “the hotel”

This nominee is one of a kind, going above and beyond the basic expectations of their position. They value the time that they have with the guests and makes sure to connect on a more personal level. They are heavily trusted to represent the hotel well, and their patience and care has driven them to be the success that they are today.

This nominee’s superior decision-making skills, patience and proactive approach are a force to be reckoned with. They send out detailed e-mails each morning to management and office staff, summarizing the day’s happenings in a humorous vein.

The hotel posts a monthly calendar that lists associate birthdays and work anniversaries. This nominee is sure to bring in homemade cupcakes for staff on these occasions. They think of others when they are not asked to, making them a genuine Team Player.

Nominations are due back to OHLA by **July 7, 2017 at 5 pm.**

You can find an online nomination form at www.ohiolodging.com > Events > Stars of the Industry